Rouzbeh Beikpour
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Work Authorization: Permanent Resident (Green Card) – Fully authorized to work in the U.S. without sponsorship

Professional Summary

Innovative IT Manager with 8+ years of experience in cybersecurity, cloud infrastructure, and digital transformation. Proven ability to lead global IT teams and deliver scalable solutions, achieving measurable results like 25% downtime reduction and 40% ROI growth. Seeking a leadership role to implement secure, efficient IT strategies and solutions.

Key Achievements

- **Cybersecurity:** Implemented GDPR and CCPA compliance protocols, reducing data breaches by 35%.
- **Operations:** Reduced downtime by 25% and operational costs by 15% through streamlined IT strategies.
- **Innovation:** Designed a proprietary e-commerce platform, decreasing client development costs by 30%.
- **Automation:** Increased productivity by 30% with Python-driven automation workflows.

Professional Experience

IT Manager | Altus Realty & Altus Lifestyle
2022 – Present | Houston, Florence, Milan, Rome, Verona, Madrid, Mexico City
- Designed scalable IT infrastructures, reducing downtime by 25% and operational costs by 15%.
- Implemented Azure Active Directory, enhancing secure access for over 200 global employees.
- Optimized team collaboration with standardized IT tools, cutting delivery times by 20%.
- Led cybersecurity upgrades with proactive threat detection systems, reducing risks by 35%.

Founder and Technical Lead | Roulium
2015 – Present
- Founded Roulium, delivering web development, app development, and IT solutions to 50+ global clients.
- Increased annual revenue by 45% through strategic digital and IT solutions.
- Deployed a proprietary e-commerce platform, reducing client costs by 30%.
- Executed cloud migrations for clients, saving an average of 20% in infrastructure costs.

IT Support Specialist | Association Tannaz Lahiji APS
2017 – 2022
- Delivered 95% first-contact resolution for IT issues, improving user satisfaction.
- Standardized IT configurations, reducing setup time by 30%.
- Conducted IT training workshops, reducing repetitive support requests by 25%.

IT Support Specialist | Castello di Montalbano
2015 – 2017
- Maintained 100+ endpoint devices, achieving 98% uptime across systems.
- Migrated email systems to cloud platforms, enhancing reliability and reducing costs.
- Provided IT support for high-profile events, ensuring uninterrupted service for over 200 attendees.

Certifications

Artificial Intelligence and Machine Learning
- Career Essentials in Generative AI – Microsoft & LinkedIn
- Machine Learning Specialization – Stanford Online (Coursera, ID: G65EGSTZCX9X)

Data Analysis and Visualization
- Data Analysis – Microsoft & LinkedIn
- Google Data Analytics Specialization – Google (Coursera, ID: A5U5XGWHB9W9)
- Python Specialization – University of Michigan (Coursera, ID: AS66VRY7JX5G)

Cloud Computing and IT Infrastructure
- AWS Fundamentals Specialization – Amazon Web Services (Coursera, ID: LFJ3TL22NAZH)
- System Administration and IT Infrastructure Services – Google (Coursera, ID: EHCDL7N2JCC4)
- IT Security: Defense against the Digital Dark Arts – Google (Coursera, ID: PBAN9D9897FS)

IT Support and Technical Skills
- Google IT Support Specialization – Google (Coursera, ID: THHKTVCJJDLL)
- Technical Support Fundamentals – Google (Coursera, ID: YKNJMF6JBECS)

Design and Management
- UI/UX Design Specialization – California Institute of the Arts
- Management of International Development: Towards Agenda 2030 – Università Bocconi

Education

One-Year Post-High School Diploma (Pre-University Program) | Amir Kabir, 2012

High School Diploma | Amir Kabir, 2010

Skills
- **Technical Expertise**: Network management, cloud computing, cybersecurity, Python, Xcode, automation
- **Project Management**: Agile, Scrum, Jira, cross-functional collaboration
- **Languages**: Fluent in English, Italian, Persian

Portfolio & Publications
- Personal projects and IT solutions: rouzbehbeik.com
- Client-focused digital solutions: roulium.com
- Author: *The Anatomy of Computers*, available on Apple Books